

4 November 2020

[REDACTED]

Dear [REDACTED]

**Re: OIA request – Theft of items from hospitals**

Thank you for your Official Information Act request received 15 October seeking information about theft of items from Waitematā District Health Board (DHB) hospitals and the value of those items.

Before responding to your specific questions, it may be useful to provide some context about our services.

Waitematā DHB serves a population of more than 630,000 across the North Shore, Waitakere and Rodney areas, the largest and one of the most rapidly growing DHBs in the country. We are the largest employer in the district, employing around 8,500 people across more than 80 locations.

In addition to providing services to our own population, we are also the metropolitan Auckland provider of forensic psychiatry, child disability services, child community dental services and community alcohol and drug services.

In response to your request, we are able to provide the following information:

- 1. Year-on-year for the last five completed financial years, can you please tell me the total value of items belonging to your DHB believed to have been stolen from your hospital(s)?**

Waitematā DHB operates a 24/7 security team at both North Shore and Waitakere hospitals, ensuring a safe environment for our staff, volunteers, patients and visitors.

On average, there are less than a dozen reported incidents of items belonging to the DHB stolen from our hospitals each year. We record information about stolen items via our incident reporting system Riskpro, which does not record the costs of items stolen or missing, so we are unable to provide this information.

- 2. Also, for the last completed financial year, can you please tell me what are the top-five most stolen items?**

In the last completed financial year from 1 July 2019 to 30 June 2020, the top-five most stolen items were as follows:

Item description	Number of items reported stolen
Medical supplies	4
Mobile phones	2
Medications	2
Electronic Devices/equipment	2
Other items	2

I trust that this information is helpful.

Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider your views.

Yours sincerely



**Mark Shepherd**  
**Director Provider Healthcare Services**  
**Waitematā District Health Board**