

16 November 2020

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Dear ██████

Re: OIA request – Corporate office salaries, consultants employed and IT projects

Thank you for your Official Information Act request received 13 October seeking information from Waitematā District Health Board (DHB) about corporate office salaries, consultants and IT projects.

Before responding to your specific questions, it may be useful to provide some context about our services.

Waitematā DHB serves a population of more than 630,000 across the North Shore, Waitakere and Rodney areas, the largest and one of the most rapidly growing DHBs in the country. We are the largest employer in the district, employing around 8,500 people across more than 80 locations.

In addition to providing services to our own population, we are also the metropolitan Auckland provider of forensic psychiatry, child disability services, child community dental services and community alcohol and drug services.

Our total budget in the 2019/2020 financial year was \$1.8 billion. District health boards (DHBs) are required to budget and operate within allocated funding and to identify specific actions to improve year-on-year financial performance in order to live within their means. Improvements through national, regional and sub-regional initiatives continue to be a focus for all DHBs. DHBs must also adhere to the government rules of sourcing.

In response to your request, we are able to provide the following information:

1. The number of people employed by Waitematā DHB corporate office who earn \$100,000 and above in 2010 and today (2020), broken down by teams, roles and salary band.

In order to protect the privacy of individual staff members, the information requested has been broken down by salary band and the number of people within the relevant teams in Waitematā DHB's corporate office. We are declining your request for information about roles under section 9(2)(a) of the Official Information Act 1982, to protect the privacy of those staff members.

The following tables provide the number of corporate office staff within salary bands as well as the number of staff in specific corporate support teams who earn \$100K or more:

The number of people in corporate support who earn(ed) \$100K or above:

	2010	2020
Band	Management Admin Service	
150,000+	15	37
140,000 - 149,999	4	10
130,000 - 139,999	1	16
120,000 - 129,999	5	8
110,000 - 119,999	5	15
100,000 - 109,999	5	22
Total	35	108

The number of staff in corporate support who earn(ed) >\$100K broken down by teams:

Corporate >\$100k	2010	2020
Management Admin Service	Count	Count
Chief Executive Office	14	26
Chief Financial Officer Group	8	30
Chief Information Officer	6	11
CEO Operational Team	1-5	8
Human Resources	6	15
Innovation and Quality		18
Total	35	108

2. The number of consultants employed to work in the corporate office in the past year, the nature of the work they were employed to complete and the daily fees charged/ paid for their work.

In the past year for the period 01 July 2019 to 30 June 2020, 42 consultants were employed to work in Waitematā DHB's corporate office.

The table below outlines the cost and nature of the work, noting that our systems do not capture the daily fees as consultancy services are typically based on a quoted price, rather than a daily fee, for discrete pieces of technical advice or specialised work.

These consultancy expenses include annual actuarial and valuation services, advice on treaty and cultural matters, project analysis, feasibility or sustainability of projects and plans and procurement-related support services, including Registrations of Interest (ROI) and Requests for Proposal (RFP).

Please note, in the table below, "general consultancy" includes the scoping of options and advice on leased property, systems development and capital investment.

Total consultancy spend for 2019/2020 for Waitematā DHB

Nature of work	Number of consultants	Amount (\$000)
Actuarial and accounting valuation services	3	77
Treaty and cultural matters	1	8
General consultancy	13	156
HR advisory services, including Holidays Act calculations	4	438
Technical advice, including feasibility or sustainability of projects and plans	11	397
Procurement related support, including MBIE, Registration of Interest and Request for Proposal	4	254
Technical support	6	52

Grand total	42	1,382
Percentage of total \$1.8 billion budget	-	.077%

3. The amount spent on IT projects for the past five years, broken down by personnel, software and hardware. Please include a brief description of each project, the project outcome (or what was achieved as a result), the name of any software purchased, and the company it was purchased from.

The data attached in **Appendix 1** is sourced from healthAlliance NZ’s Regional Capital Plan and Northern Region CABA (Clinical & Business Applications) plan and covers IT projects that were started and completed between 2015-2020. healthAlliance NZ provides non-clinical shared services and an ICT platform to the four Northern Region DHBs.

The information provided includes standalone Waitematā DHB projects as well as metro Auckland DHB shared projects between Waitematā, Counties Manukau and Auckland DHBs.

In the interests of cyber security and commercial sensitivities, the names and brands of specific software and hardware systems, products and vendors have been excluded. We are, therefore, refusing this aspect of your request under section 9(2)(c) of the Official Information Act 1982 to avoid prejudice to measures protecting the health or safety of members of the public.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to do so is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

However, the IT projects have been aggregated and placed onto generic programme headings and groupings aligned to the Northern Region IS Strategic Plan (ISSP) programmes where practicable.

I trust that this information is helpful.

Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider your views.

Yours sincerely



Robert Paine
Chief Financial Officer
Waitematā District Health Board

Appendix 1 - Spend on IT project for the past five years for Waitematā DHB & shared regional projects with metro Auckland DHBs*

Programme Name	Personnel costs	Hardware & Software	Other Costs	Total Cost
Waitematā DHB Clinical & Business Applications	\$1,511,468	\$321,719	\$1,636	\$1,834,823
Investments include: - upgrade patient monitoring solution - implement online booking system, self check-in kiosks and a patient flow management system - upgrade solutions providing pre-op functionality and add functionality for post-op & acute pain management - upgrade cardio-thoracic visualisation solution				
Digital Platform, Integration and Interface Programme	\$12,319,922	\$3,243,332	\$1,232,034	\$16,795,287
Investments include: - implement regional application integration engine - upgrades to workforce management, rostering, and scheduling solutions - upgrades to leave management solution - migrate Integrated Operations Centre (IOC) onto a cloud platform - upgrade electronic chart solution for high availability resilience				
Infrastructure-as-a-Service (IaaS) Transformation Programme	\$183,139	\$302,368	\$0	\$485,507
- detailed planning for transition to IaaS platform				
Regional Clinical Applications Maintenance & Upgrades	\$7,759,262	\$1,331,553	\$1,128,593	\$10,219,408
Investments include: - upgrade clinical record solution - regional cyber security projects - implement regional cardiovascular clinic management solution - implement regional medical documents solution into Auckland DHB - annual maintenance, enhancements, & mandatory upgrades for various database platforms - implement ECG Data Storage solution for Auckland DHB - upgrade laboratory management information solution for Counties Manukau and Waitematā DHBs				
Regional Clinical Portal Maintenance & Enhancements	\$7,192,979	\$1,045,661	\$1,688,195	\$9,926,834
- maintenance & upgrades of regional clinical portal solution				
Regional Facilities Programme	\$746,656	\$463,839	\$51,173	\$1,261,668
- maintain & enhance regional facilities including wireless coverage, HUB rooms, UPS, etc.				
Regional Information Security Platform	\$6,096,736	\$2,059,896	\$395,080	\$8,551,712
- information security and information and data protection				
Regional Information Systems Strategic Plan Development & Execution	\$7,294,438	\$5,045,320	\$1,159,656	\$13,499,414
Investments include: - develop a Northern Region Business Operating Model and Information System Strategic Plan (ISSP) - planning & design for regional telecommunications-as-a-service platform - application portfolio management solution - regional desktop device replacement programme - regional storage replacement & expansion - regional data centre as-a-service planning & design				
Regional Infrastructure & Platforms Maintenance & Upgrades	\$19,340,932	\$23,604,680	-\$761,278	\$42,184,333
Investments include: - regional Storage Area Network (SAN) core switch upgrade programme - regional email archive solution replacement - regional Wide Area Network (WAN) link replacement - regional storage capacity upgrades - regional HUB room replacements & upgrades - regional accounts payable infrastructure upgrades				
Regional Networks Maintenance & Upgrades	\$233,650	\$440,519	\$56,272	\$730,440
Investments include: - hub room replacements - Wifi point of care deployment				
Regional Telecommunications & Telehealth Enablement	\$1,710,525	\$521,635	\$17,581	\$2,249,742
Investments include: - Data Centres-as-a-Service (DCaaS) and Telecommunications-as-a-Service (TaaS) detailed planning - in-hospital communications badge and collaboration suite upgrade - in-hospital paging coverage upgrade - Private Automatic Branch Exchange (PABX) replacement at Pukekohe				
Regional Workplace Device Management Programme	\$1,805,264	\$5,892,360	\$0	\$7,697,624
Investments include: - regional desktop replacement programme - regional monitoring services upgrade				
Small Works	\$70,232	\$63,122	\$89,439	\$222,792
- multiple small enhancements to existing solutions				
Total	\$66,265,202	\$44,336,004	\$5,058,381	\$115,659,587

* Auckland DHB and Counties Manukau Health