



Media Update
13 August 2020

Record testing numbers in Auckland, Central City CTC to move to Eden Park

Wednesday 12 August was a record day for testing in Auckland with more than 7,800 tests now registered by the city's laboratories. This number continues to increase as the laboratories register and process the swabs taken yesterday. The previous Auckland record was 6,407 tests registered on 23 June.

The tests on Wednesday include 3,546 people swabbed at community testing centres (CTCs), with a similar volume taken collectively by general practices, urgent care clinics and mobile testing units.

Demand remains high today. As at 2pm, the 15 CTCs in Auckland had swabbed 2,921 people. In addition, general practices and urgent care clinics also report a busy morning. COVID-19 testing is free wherever it is provided.

Auckland health authorities continue to monitor the demand for testing closely and are working to address issues as quickly as possible.

In the past 24 hours, nine new pop-up CTCs were opened across the city giving Auckland more testing capacity than ever before and relieving some of the pressure on the existing six CTCs and our general practices.

If you have any cold or flu-like symptoms call your doctor to find out where you should have a free test. Testing is carried out at general practices, urgent care clinics and community testing centres. You can also seek medical advice on COVID-19 from Healthline on 0800 358 5453.

New location for Central City CTC

From 8am on Friday morning the Central City CTC currently in Eden Terrace will be located at Eden Park. The new location (in the stadium's Bus Hub on the corner of Sandringham Road and Reimers Avenue) provides better flow and a safer environment for pedestrians seeking testing than the current Eden Terrace site.

With good access to public transport, the Eden Park pop-up CTC will also be well set up for pedestrian 'walk-ups' to obtain a test.

Auckland public remain patient despite long queues

The three Auckland DHBs thank the public for their patience as they wait to be tested at our CTCs. We know people are experiencing long waits and we continue to work on ways to increase testing capacity in our region.

We encourage people with symptoms to call their local doctor to arrange a test if they can instead of visiting a CTC. All general practices and urgent care clinics provide free COVID-19 testing.

People who need to visit a CTC can help speed up the paperwork that is part of the process by bringing ID (one for every person who is being tested) and having their NHI number (if they know it) ready to give to our staff.

We also want to thank the residents and local businesses in the neighbourhoods where our CTCs are located for their patience and support. Traffic management plans are in place for each CTC and are monitored and updated, but we know the unprecedented demand for testing can impact local communities.

Stay calm, be kind, and remain vigilant.

- Ends -

Media contact

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Northern Regional Health Coordination Centre (NRHCC)

Notes for editors

The Northland and metro Auckland DHBs (Counties Manukau, Waitematā and Auckland DHBs) are operating a regional response to the COVID-19 pandemic through the Northern Region Health Coordination Centre (NRHCC).

The full lists of locations and hours for Community Testing Centres, pop-up Testing Centres and Urgent Care Clinics in metropolitan Auckland are below.

COMMUNITY TESTING CENTRES as at 14 August 2020

Location	Centre Name	Operating Hours	Referral Process
NORTH	COAST TO COAST WELLSFORD MEDICAL CENTRE 220 Rodney Street, Wellsford	Open Mon to Sun, 8.30am – 5pm	Patients to call and book an appointment NO WALK-INS ACCEPTED Phone 09 423 8086
NORTH	COAST TO COAST WALKWORTH 77 Morrison Drive, Warkworth	Open Mon to Sun, 8.30am – 5pm	Patients to call and book an appointment NO WALK-INS ACCEPTED Phone 09 425 8585
NORTH	EVENTFINDA STADIUM CARPARK 17 Silverfield, Wairau Valley	Open Mon to Sun, 8am – 6pm	Walk-in/Drive Thru
NORTH	NORTHCOTE COMMUNITY TESTING CENTRE 16-18 College Road, Northcote. Corner of College Road and Kilham Avenue. Entrance via College Rd	Open Mon to Sun, 8am – 6pm	
CENTRAL	EDEN PARK TESTING CENTRE Bus Hub - Cnr Sandringham Road and Reimers Avenue, Kingsland.	Open Mon to Sun, 8am – 6pm	
CENTRAL	WHITE CROSS ST LUKES ACCIDENT & URGENT MEDICAL 52 Saint Lukes Road, St Lukes	Open Mon to Sun, 8am – 4pm	

WEST	WHANAU HOUSE, WAIPAREIRA TRUST HENDERSON Corner of Edsel St & Catherine St, Henderson	Open Mon to Sun, 8am – 6pm	
WEST	HEALTH NEW LYNN Level 1 Carpark, Totara Health Services, McCrae Way, New Lynn	Open Mon to Sun, 8.30am – 5pm	
WEST	HENDERSON SPECIALTY CENTRE 131 Lincoln Road, Henderson	Open Mon to Sun, 8am – 4pm	
EAST	BOTANY ROAD COMMUNITY TESTING CENTRE 292 Botany Road, Golflands	Open Mon to Sun, 8am – 5pm	
SOUTH	LOCAL DOCTORS AIRPORT OAKS 149A Kirkbride Road, Airport Oaks	Open Mon to Sun, 8am – 4pm	
SOUTH	THE WHANĀU ORA COMMUNITY CLINIC 25 Druces Road, Wiri	Open Mon to Sun, 8am – 6pm	
SOUTH	OTARA COMMUNITY TESTING CENTRE Otara Town Centre, 14 Fair Mall, Otara	Open Mon to Sun, 8am – 6pm	
SOUTH	TAKANINI URGENT CARE 106 Great South Road, Takanini	Open Mon to Sun, 8am – 6pm	
WAIHEKE	WAIHEKE MEDICAL CENTRE 132 Ocean View Road, Waiheke Island	Open Mon to Sun, 8.30am – 4pm	

URGENT CARE CLINICS

Location	Centre Name	Address	Operating Hours
NORTH	Shorecare Smales Farm	Smales Farm 74 Taharoto Road, Takapuna	24 Hours
	Shorecare Northcross	948 East Coast Road, Northcross	8am - 8pm
WEST	White Cross Henderson	131 Lincoln Road, Henderson, Auckland	24 Hours
	White Cross New Lynn	2144-2146 Great North Road, New Lynn	8am – 10pm
CENTRAL	East Tamaki Healthcare (ETHC) - Glen Innes	5 Mayfair Place, Glen Innes	8am – 8pm
	White Cross Urgent Care & GP - Ascot 24/7	90 Green Lane East, Remuera	24 Hours
	White Cross Urgent Care & GP - Lunn Ave	110 Lunn Avenue, Remuera	8am - 8pm
	White Cross Accident & Urgent Medical - Otahuhu	15-23 Station Road, Otahuhu	8am - 10pm
	Mt Roskill Medical & Surgical Centre	445 Richardson Road, Mt Roskill	8am - 8pm
	White Cross Accident & Urgent Medical - St Lukes	52 Saint Lukes Road, Mount Albert	8am - 8pm
	White Cross Accident & Urgent Medical - Ponsonby	202 Ponsonby Road, Ponsonby	8am - 8pm

EAST	East Care	260 Botany Road, Golflands	Open 24 Hours
	Local Doctors Dawson	124 Dawson Road, Flat Bush	8am -8pm
SOUTH	East Tamaki Healthcare Mangere Town Centre	10 Waddon Place, Mangere	8am -8pm
	Local Doctors Weymouth	235 Browns Road, Manurewa	8am -8pm
	Local Doctors Otara	3 Watford Street Otara	8am -11pm
	Takanini Urgent Care	106 Great South Road, Takanini	8am -8pm
	Counties Urgent Care (Papakura)	6-18 O'Shannessey Street, Papakura	8am -10pm
	Urgent Care Franklin	149 Manukau Road, Pukekohe	8am -8pm