
21 March 2022

Dear [REDACTED]

Re: OIA request – Aged residential care facilities details published on Eldernet

I refer to your Official Information Act request dated 28 February 2022 requesting the following information:

I am enquiring regarding the data collection process that tracks availability of rest homes beds in New Zealand. I understand that the department of health and/or the District Health Boards (DHBs) contract an outsourced service to collate the daily availability of specific vacancies at all rest homes. As I understand it, this status of availability is displayed solely on the website of Eldernet (<https://www.eldernet.co.nz/>).

I am interested to understand the nature of this agreement for data collection, and the accessibility of the data in the public domain. I feel that such data, disseminated widely through various platforms would be of great benefit to the public in seeking immediate access to rest homes based on the needs assessment on their own behalf or on behalf of a relative.

Your request was transferred to us by Counties Manukau DHB on 11 March. We are providing a joint response on behalf of the Northern Region DHBs (Auckland, Counties Manukau, Northland and Waitematā) who have a contract with Eldernet, held by Waitematā DHB, for daily aged residential care (ARC) occupancy reporting.

In response to your request, we are able to provide the following information on behalf of the Northern Region DHBs:

Eldernet is contracted to provide a web-based mechanism to capture daily vacancy status for all Northern Region Aged Residential Care (ARC) facilities and also to support ARC facilities to ensure they are updating their vacancy status as required.

The vacancy status of ARC facilities, i.e. whether a facility has vacancies, is available to the public on the Eldernet website. The actual number of vacant beds is available to the DHBs but is not for public viewing as this level of detail is seen as commercially sensitive.

Eldernet provides regular reporting to the DHB including significant themes and key issues.

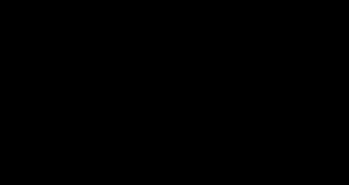
I trust that this information meets your requirements.

The Northern Region DHBs, like other agencies across the state sector, support the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare.

This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Yours sincerely



**Director Funding
Waitematā District Health Board**