

Hospital Services

North Shore Hospital Campus Shakespeare Road, Takapuna Private Bag 93-503, Takapuna Auckland 0740 Telephone: 09 489 0527 www.waitematadhb.govt.nz

9 June 2022



Dear

Re: OIA request – MRT staffing levels

Thank you for your Official Information Act request received 13 May 2022 seeking information from Waitematā District Health Board (DHB) about radiology data.

Before responding to your specific questions, it may be useful to provide some context about our services.

Waitematā is the largest and one of the most rapidly growing DHBs in the country, serving a population of around 650,000 across the North Shore, Waitākere and Rodney areas. We are the largest employer in the district, employing more than 8,900 people across more than 80 locations.

In addition to providing care to our own resident population, we are the Northern Region provider of forensic mental health services and child rehabilitation services, plus the metro Auckland provider of child community dental services and community alcohol and drug services.

In response to your request, we are able to provide the following information:

Pursuant to section 12 of the Official Information Act 1982, and in preparation for MRT MECA bargaining, APEX requests:

- 1. Data about MRT staffing levels. We require the budgeted and the current FTE figures for each DHB site, for the following years:
 - a. The financial year ended 30 June 2020
 - b. The financial year ended 30 June 2021
 - c. The year to date, ending 14 April 2022

These figures need to be separated into the budgeted and current FTE figures for each site AND for each of the years requested.

- 2. Figures for the total number of examinations (i.e. examinations, not patient numbers) performed for the following years:
 - a. The financial year ended 30 June 2020
 - b. The financial year ended 30 June 2021
 - c. The year to date, ending 14 April 2022

These need to be separated into the number of examinations in CT, MRI, nuclear medicine, angiography, theatre, emergency, general and mammography for your DHB for each year.

3. Wait list times:

- a. Wait list times for the following years:
- b. The financial year ended 30 June 2020
- c. The financial year ended 30 June 2021
- d. The year to date, ending 14 April 2022
- 4. Current radiology services and hours of work.

We are providing a combined response to questions 1 to 4 in the attached spreadsheets for North Shore and Waitākere hospitals - please refer:

Attachment 1 – North Shore Hospital radiology data Attachment 2 - Waitākere Hospital radiology data

We are unable to provide the wait list time data as you have requested, as we do not record the information in this way. We have, however, provided the average length of time patients have been waiting for their scan as at 20 May 2022, split by the priorities requested.

You have the right to seek an investigation and review of this decision by the Ombudsman. Information about how to seek a review is available at <u>www.ombudsman.parliament.nz</u> or Freephone 0800 802 602.

The following should be noted in regards to the data provided in these attachments:

- as your request relates to MECA bargaining, the data provided is for procedures at North Shore and Waitākere hospitals and does not include outsourced procedures (i.e. those not performed by Waitematā DHB staff)
- Waitākere Hospital provides CT, emergency and general radiology (x-ray) services only.
- Auckland DHB provides a regional nuclear medicine service for patients from Northland, Waitematā, Auckland and Counties Manukau DHBs; its response will include information regarding Waitematā DHB-domiciled patients
- Waitematā DHB radiology staff work across all subspecialties and we are unable to provide a detailed breakdown of FTE allocated to each specific area. However, we have provided total FTE by budgeted and actual numbers
- figures for "Angiography Cardiology" have been provided by our Cardiology department
- the timeframes provided for angiography are within Ministry of Health guidelines
- the FTE hours for the medical imaging technician who performs the angiography procedure is included in the North Shore Hospital FTE figures.

I trust that the information we have been able to provide is helpful.

Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider your views.

Yours sincerely



Executive Director Hospital Services Waitematā District Health Board

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Name of DHB	Waitematā DHB						
Name of Hospital Site							
	TOTAL NUMBER OF EXAMINATIONS COMPLETED	TOTAL NUMBER OF EXAMINATIONS COMPLETED	TOTAL NUMBER OF EXAMINATIONS COMPLETED				
	Year ended 30 June 2020	Year ended 30 June 2021	Year-to-date, ending 14 April 2022				
MRI	8855	10753	7839				
Nuclear Medicine	N/A	N/A	N/A				
Mammography	9359	10910	6797				
ст	24051	29354	20369				
Angiography	1501	1808	1413				
Angiography - Cardiology	590	616	601				
Fluoroscopy	1152	1325	834				
Theatre	6857	7510	4914				
Emergency - General	41659	45309	33748				
General -Other	37473	43747	28148				
TOTALS	131497	151332	104663				
Comment							
Form completed by	Radiology Operations Manager/Radiology Coordinator N	orth Shore Hospital; Clinical Information Analyst					

Note: These figures do not include outsourced procedures

Name of DHB		Waitematā DHB						
Name of Hospital Site		North Shore Hospital						
	30-J	un-20	30-Ju	un-21	14-A	pr-22		
	MIT Budgeted FTE	MIT Actual FTE	MIT Budgeted FTE	MIT Actual FTE	MIT Budgeted FTE	MIT Actual FTE		
MRI	No separate budget		No separate budget		No separate budget			
Nuc Medicine	N/A	N/A	N/A	N/A	N/A	N/A		
СТ	No separate budget		No separate budget		No separate budget			
General	No separate budget		No separate budget		No separate budget			
TOTAL	69.4	67.9	69.7	71.8	75.1	67		

Name of DHB	Waitematā DHB						
Name of Hospital Site	North Shore Hospital	North Shore Hospital					
	CURRENT SERVICE	S AND HOURS OF WORK AS AT 14 April 2022					
Mondays to Fridays							
Modality (if more than one room document each room)	Location	MITs on Duty / Shift	On-call				
CT1 North Shore Hospital	North Shore Hospital	0730 - 1630					
CT2 North Shore Hospital	North Shore Hospital	0000 - 0000 - staffed 24/7	1630 - 0800				
CT 3 North Shore Hospital	North Shore Hospital	0800 - 1630					
X-ray Room 1	North Shore Hospital	0800 - 1630					
X-ray Room 3	North Shore Hospital	0800 - 1630					
X-ray Room 6	North Shore Hospital	0000 - 0000 - staffed 24/7	1630 - 0800				
X-ray Room OP1	North Shore Hospital	0800 - 1630					
X-ray Room OP2	North Shore Hospital	0800 - 1630					
Fluoroscopy	North Shore Hospital	0800 - 1630					
ED X-ray Room	North Shore Hospital	0730 - 0000					
Resus Room (Gantry in Resus Bay 1)	North Shore Hospital	Covered by staff from ED x-ray during staffed hours, or X-ray Room 6 0000 - 0800					
Theatre	North Shore Hospital	0800 - 2000	1630 - 0800				
Angiography/Cardiology	North Shore Hospital	0730 - 1800					
Mammography	North Shore Hospital	0800 - 1630					
PACS	North Shore Hospital	0800 - 1630	1630 - 0800				
MRI 1	North Shore Hospital	0630 - 2000	1630 - 0800				
MRI 2	North Shore Hospital	0630 - 1900					
Weekends and Public Holidays							
Modality (if more than one room	Location	MITs on Duty / Shift	On-call				
document each room)	Newth Change Lisses to 1		All we alread (aublic to - Videous (2.4 Users))				
CT 2 North Shore Hospital	North Shore Hospital	0000 - 0000 - staffed 24/7	All weekend/public holidays (24 Hours)				
X-ray Room 6	North Shore Hospital	0000 - 0000 - staffed 24/7	All weekend/public holidays (24 Hours)				
ED X-ray Room	North Shore Hospital	0730 - 0000					
Resus Room (Gantry in Resus Bay 1)	North Shore Hospital	Covered by staff from ED x-ray during staffed hours, or X-ray Room 6 0000 - 0800					
Theatre	North Shore Hospital	0800 - 1630	All weekend/public holidays (24 Hours)				
PACS	North Shore Hospital		All weekend/public holidays (24 Hours)				
MRI	North Shore Hospital		All weekend/public holidays (24 Hours)				

Please note that, except for cardiology data, we do not record wait time data in the way it has been requested. Radiology data is only available as real-time data at a certain point-in-time. Therefore, we have provided this data as at 20.05.2022, 10.59AM.

Name of DHB	Waitematā DHB								
Name of Hospital Site	North Shore Hospital								
	Average patient wait times by urgency as at June 2020								
		High suspicion of							
Exam / Department	Urgent	cancer	Semi-urgent	Non-urgent					
MRI	Choose weeks or days as the measure								
Nuclear medicine*	N/A	A Contraction of the second seco							
Mammography									
СТ									
Angiography/cardiology	5.13	B N/A	8.76	9.52	Average weeks				
Fluoroscopy									
Theatre									
Emergency - general]				
General - other]				

Average patient wait times by urgency as at June 2021							
Exam / Department		High suspicion of cancer	Semi-urgent	Non-urgent			
MRI	Choose weeks or days as the measure						
Nuclear medicine*	N/A						
Mammography							
СТ							
Angiography/cardiology**	3.22	N/A	5.78	8.25	Average weeks		
Fluoroscopy							
Theatre							
Emergency - ceneral							
General - other							

We do not record data in the way it has been requested as wait time data is only available at a

Patient wait times by urgency - average number of days; waitlist run as at 20.05.2022 10.59AM									
					High suspicion of	High suspicion of cancer -	High suspicion of cancer -		
Exam / Department	Urgent (C - within 1 week)		Semi-urgent (D 1-2 Weeks)	Non-urgent (E 2-6 Weeks)	cancer - C Urgent	D Semi-Urgent	Non Urgent (E)		
MRI	Nil		8	24	4	10	13		
Nuclear medicine*	N/A								
Mammography	3		32	50	7	Nil	16		
СТ	2		6	26	3	7	20		
Angiography/cardiology	22		48	67	N/A	N/A	N/A		
Fluoroscopy	Nil		15	34	Nil	Nil	21		
Theatre									
Emergency - General									
General - Other	4		6	17	Nil	Nil	Nil		

NOTES:

 $\ensuremath{^*}$ Please note that nuclear medicine scans are not performed at Waitematā DHB.

**The number and complexity of inpatient procedures can impact on wait times. However, we consistently achieve the Ministry of Health target of 95% of patients treated within 90 days for angiography procedures. Following a patient's FSA they are referred and graded by a cardiac interventionalist. Patients are given instructions to either contact their GP if their condition worsens or, if it becomes acute, present to ED.

Form completed by

Radiology coordinator, North Shore Hospital; Clinical Information Analyst

Attachment 2

Name of DHB	Waitematā DHB		
Name of Hospital Site	Waitākere Hospital		
	TOTAL NUMBER OF EXAMINATIONS COMPLETED	TOTAL NUMBER OF EXAMINATIONS COMPLETED	TOTAL NUMBER OF EXAMINATIONS COMPLETED
	Year ended 30 June 2020	Year ended 30 June 2021	Year to date, ending 14 April 2022
MRI			
Nuclear Medicine	N/A	N/A	N/A
Mammography	N/A	N/A	N/A
ст	14696	17277	13012
Angiography	N/A	N/A	N/A
Angiography - Cardiology	N/A	N/A	N/A
Fluoroscopy	N/A	N/A	
Theatre			
Emergency - General	24451	27933	20929
General -Other	20573	21865	11922
TOTALS	59720	67075	45863
Comment			
Form completed by	Radiology Coordinator NSH		

Note: Do not include outsourced procedures

Name of DHB		Waitematā DHB Waitākere Hospital						
Name of Hospital Site								
	30-Ju	n-20	30-Ju	ın-21	14-A	or-22		
	MIT Budgeted FTE	MIT Actual FTE	MIT Budgeted FTE	MIT Actual FTE	MIT Budgeted FTE	MIT Actual FTE		
MRI	N/A	N/A	N/A	N/A	N/A	N/A		
Nuc Medicine	N/A	N/A	N/A	N/A	N/A	N/A		
ст	No separate budget		No separate budget		No separate budget			
General	No separate budget		No separate budget		No separate budget			
TOTAL	25	22.8	25	25.1	26.2	22.4		

Name of DHB	Waitematā DHB		
Name of Hospital Site	Waitākere Hospital		
	CURRENT SERVIC	ES AND HOURS OF WORK AS A	T 14 April 2022
Mondays to Fridays			
Modality (if more than one room document each room)	Location	MITs on Duty / Shift	On-call
CT1 Waitākere Hospital	Waitākere Hospital	0700 - 0000	1630 - 0730
CT2 Waitākere Hospital	Waitākere Hospital	0800 - 1630	
X-ray Room 1	Waitākere Hospital	0800 - 1630	
X-ray Room 2	Waitākere Hospital	0800 - 1630	
X-ray Room 3	Waitākere Hospital	0000 - 0000 - Staffed 24/7	16.30pm – 08.00am
PACS		0800 - 1630	Provided from NSH
Weekends and Public Holida	ays		
Modality (if more than one room document each room)	Location	MITs on Duty / Shift	On-call
X-ray Room 3	Waitākere Hospital	0000 - 0000 - Staffed 24/7	All weekend/public holidays (24 Hours)
CT1 Waitākere Hospital	Waitākere Hospital	0700 - 0000	All weekend/public holidays (24 Hours)

Please note that, except for cardiology data, we do not record wait time data in the way it has been requested. Radiology data is only available as real-time data at a certain point-in-time. Therefore, we have provided this data as at 20.05.2022, 10.59AM.

Name of Hospital Site	Waitākere Hospital							
Average Patient Wait Times by Urgency as at June 2020								
Exam Dept	Urgent	High Suspicion of Cancer	Semi-urgent	Non-urgent				
MRI	Choose wee	ks or days as the me	asure	N/A				
Nuclear Medicine	N/A	N/A	N/A	N/A				
Mammography	N/A	N/A	N/A	N/A				
СТ								
Angiography/Cardiology	N/A	N/A	N/A	N/A				
Fluoroscopy	N/A	N/A	N/A	N/A				
Theatre								
Emergency - General								
General - Other								

Average Patient Wait Times by Urgency as at June 2021							
Exam Dept	Urgent	High suspicion of cancer	Semi-urgent	Non-urgent			
MRI	N/A	N/A	N/A	N/A			
Nuclear Medicine	N/A	N/A	N/A	N/A			
Mammography	N/A	N/A	N/A	N/A			
СТ							
Angiography - cardiology	N/A	N/A	N/A	N/A			
Fluoroscopy	N/A	N/A	N/A	N/A			
Theatre							
Emergency - general							
General - Other							

Average DAYS Patient Wait Times by Urgency as at Waitlist run 20.05.2022 10.59AM							
					High suspicion of cancer -	High suspicion of cancer -	High suspicion of cancer - Non
Exam Dept	Urgent (C - with	in 1 week)	Semi-urgent (D	Non-urgent (E 2	C Urgent	D Semi-Urgent	Urgent (E)
MRI							
Nuclear Medicine							
Mammography							
СТ	3		7	19	3	6	2
Angiography - cardiology							
Fluoroscopy							
Theatre							
Emergency - general							
General - Other	8		8	18	Nil	Nil	Nil

Form completed by

Radiology Coordinator NSH