

CONSUMER COUNCIL

25 September 2019

Venue: Waitematā Room, Whenua Pupuke, North Shore Hospital Campus
Time: 2:00pm – 4:00pm

<p><u>Consumer Council Members</u></p> <p>David Lui (Council Chair) DJ Adams Neli Alo Doaa Bayoumy Boyd Broughton (Te Rūnanga o Ngāti Whātua) Lorelle George Insik Kim Angela King (Healthlink North) Jeremiah Ramos Kaeti Rigalsford Ravi Reddy Lorraine Symons (Te Whānau o Waipareira) Vivien Verheijen</p>	<p><u>Ex-officio - Waitematā DHB staff members</u></p> <p>Dr Dale Bramley – Chief Executive Officer David Price – Director of Patient Experience (Provisional Chair)</p> <p><u>Other Waitematā staff members</u></p> <p>Dr Mike Rodgers – Chief of Surgery</p>
--	--

APOLOGIES - Apologies received and accepted from Lorelle George and Kaeti Rigalsford

AGENDA

Disclosure of Interests (see page 5 for guidance)

- Does any member have an interest they have not previously disclosed?
- Does any member have an interest that might give rise to a conflict of interest with a matter on the agenda?

1. AGENDA ORDER AND TIMING	
2. CONFIRMATION OF MINUTES	
2:00pm	Confirmation of the Minutes of Meeting 14 August 2019 Actions Arising from Previous Meeting
3. DISCUSSION	
2:05pm	3.1 Meeting process – how to run Consumer Council meetings (David Lui) <ul style="list-style-type: none"> - Opening and closing of meetings - Youth gap in membership - Agenda creation and apologies
2:35pm	3.2 Informed Consent – continue discussion (Dr Mike Rodgers)
3:00pm	3.3 Consumer Engagement Quality System Marker Framework (David Price)
4. STANDARD REPORTS	
3:35pm	4.1 Patient Experience Report (David Price) <ul style="list-style-type: none"> - Kōrero Mai closing report
5. ANY OTHER BUSINESS	
3:55pm	5.1 Consumer Council Member Biographies (sign-off)