

Waitematā Health Excellence Awards Judging Criteria

WHEA Category:		Author(s):	
Submission Title:			
	Score 1-5	This submission/nomination...	
Connected <i>We need to be connected with our community. We need to be connected within our organisation – across disciplines and teams. This is to ensure care is seamless and integrated to achieve the best possible health outcomes for our patients/clients and their families.</i>		<input type="checkbox"/> Shows improved systems, processes or pathways to ensure care is seamless and integrated?	“connected”
		<input type="checkbox"/> Demonstrates collaboration across departments/disciplines and/or organisations?	
		<input type="checkbox"/> Shows collaboration with patients, whānau and staff?	
With Compassion <i>We see our work in health as a vocation and more than a job. We are aware of the suffering of those entrusted to our care. We are driven by a desire to relieve that suffering. This philosophy drives our caring approach and means we will strive to do everything we can to relieve suffering and promote wellness.</i>		<input type="checkbox"/> Demonstrates kindness, caring and a willingness to help others?	“with compassion”
		<input type="checkbox"/> Shows thoughtfulness about other people and exemplify “putting yourself in other people’s shoes”?	
		<input type="checkbox"/> Supports the privacy and dignity of patients, whānau and staff?	
Better, Best, Brilliant <i>We seek continuous improvement in everything we do. We will become the national leader in health care delivery.</i>		<input type="checkbox"/> Provides creative solutions to problems or new ways of doing things?	“better, best, brilliant”
		<input type="checkbox"/> Has the potential for sustainability and scalability?	
		<input type="checkbox"/> Describes lessons learnt or things you would do differently next time?	
Everyone Matters <i>Every single person matters, including patients, clients, family members and staff members.</i>		<input type="checkbox"/> Reflects diversity and inclusion?	“everyone matters”
		<input type="checkbox"/> Shows evidence of listening to, and understanding what makes a difference to patients, whānau and staff?	
		<input type="checkbox"/> Demonstrates improvements in equity?	
Sub Total		/60	
Better Health Outcomes		<input type="checkbox"/> Describes why this was an important area to address?	/15
		<input type="checkbox"/> Demonstrates measurable improvement in health outcomes?	
		<input type="checkbox"/> Has the potential to inform best practice?	
Enhanced Patient Experience		<input type="checkbox"/> Describes why this was an important area to address for patients, whānau and staff?	/15
		<input type="checkbox"/> Demonstrates measurable improvement or impact on patient experience?	
		<input type="checkbox"/> Describes how feedback was communicated to patients, whānau and staff?	
Sub Total		/30	
Overall Presentation Score	/10	<input type="checkbox"/> Quality, design and creativity of submission	
Total Score	/100	Judge’s Name:	

Scoring Guide

Score	Rating	Description
1	Poor	Significantly below standard
2	Insufficient	Below standard
3	Satisfactory	Just meets criteria
4	Good	Meets criteria well
5	Excellent	Exceeds criteria